Accessible Transportation Guide

ADA Paratransit, Medicaid,
Bus, and Transportation
Disadvantaged services in:

7 NORTH EAST Florida Counties
Baker ● Clay ● Duval ● Flagler
Nassau ● St. Johns ● Volusia

If you would like to receive Transportation services, please contact your county’s transportation coordinator listed under your county heading below.

Baker

Baker County Council on Aging
To Schedule a Ride: (904) 259-9315
9264 Buck Starling Rd.
Macclenny, FL 32063
Info: Christina Harvey
Phone: (904) 259-9315, Ext. 229
E-Mail: charvey@bakercoa.org

Clay

Clay County Council on Aging, Inc./Clay Transit
To Schedule a Ride: (904) 284-5977

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by the University of Florida to improve the health of persons with mobility limitations and intellectual disabilities. For more information, please visit: www.fodh.phhp.ufl.edu
Duval

Jacksonville Transportation Authority
JTA Connexion
To Schedule a Ride: (904) 265-6999
100 N. Myrtle Ave,
Jacksonville, FL 32204
Info: Helen Perez
Phone: (904) 265-8939
E-Mail: hperez@jetafla.com
Website: http://www.jtaonthemove.com/

Medicaid Subcontracted Transportation Provider (STP) for Duval:
TMS of Brevard, Inc.
To Schedule a Ride: (866) 867-0729
13825 ICOT Blvd., Suite 613
Clearwater, FL 33760
Info: Diane Kroepsch, Manager
Phone: (866) 790-8859
E-Mail: Diane.Kroepsch@tmsmg.com
Website: www.tmsmanagementgroup.com

604 Walnut Street
Green Cove Springs, FL 32043
Info: Sheryl Hartzog
Phone: (904) 284-5977
E-Mail: sherylh@claycco.org

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Flagler

Flagler County Public Transportation
To Schedule a Ride: (386) 313-4100
1769 East Moody Boulevard, Building 5
Bunnell, FL 32110
Info: Heidi Petito
Phone: (386) 313-4185
E-Mail: hpetito@flaglercounty.org

Nassau

Nassau County Council on Aging
To Schedule a Ride: (904) 261-0700
102 North 13th Street
Fernandina Beach, FL 32034
Info: Michael Hays
Mail: mhays@nassaucountycoa.org

St. Johns

St. Johns County Council on Aging, Inc.
To Schedule a Ride: (904) 209-3700
180 Marine Street
St. Augustine, FL 32084
Info: Ed Clark
Mail: eclark@stjohnscoa.com

Bus Service
St. Johns County
Sunshine Bus Company

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2595 Old Moultrie Rd.
Augustine, FL 32086
Info: George Hesson
Phone: (904) 209-3716
E-Mail: ghesson@stjohnscoa.com
Website: www.sunshinebus.net

Volusia

VOTRAN Gold Service
To Schedule a Ride in:
Daytona Beach: (386) 322-5100
Southeast Volusia: (386) 424-6810
West Volusia: (386) 943-7050
950 Big Tree Road
South Daytona, FL 32119
Info: Heather Blanck
Phone: (386) 756-7496
E-Mail: hblanck@co.volusia.fl.us
Website: http://www.votran.org

Medicaid Subcontracted Transportation Provider (STP) for Volusia
LogistiCare Solutions LLC
To Schedule a Ride: (866) 726-1459 or (866) 726-1471
8323 NW 12th Street, Suite 109
Miami, FL 33126
Phone: (800) 698-8457
Info: Alex Batista
1-866-726-1459 (CTD Miami Dade Facility Line for medical health professionals)
E-Mail: alexb@logisticare.com

Bus Service
VOTRAN
Daytona Beach: (386) 761-7700

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Southeast Volusia: (386) 424-6800  
West Volusia: (386) 943-7033  
950 Big Tree Road  
South Daytona, FL 32119  
Info: Heather Blanck  
E-Mail: hblanck@co.volusia.fl.us  
Website: http://www.votran.org/

ADDITIONAL RESOURCES

Florida Commission for the Transportation Disadvantaged (CTD)  
http://www.dot.state.fl.us/ctd/contacts/ctcsbymap.htm  
CTD Helpline Program, please call (800) 983-2435 or email John Irvine at John.Irvine@dot.state.fl.us

Alternative Transportation Choices  
Florida Senior Safety Resource Center  
http://www.fssrc.phhp.ufl.edu/

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