Accessible Transportation Guide

ADA Paratransit, Medicaid, Bus, and Transportation Disadvantaged services in:

10 SOUTH Florida Counties

Broward ● Charlotte ● Collier
Glades ● Hendry ● Lee ● Martin
Miami-Dade ● Monroe ● Palm Beach

If you would like to receive Transportation services, please contact your county’s transportation coordinator listed under your county heading below.

Broward

Broward County Board of County Commissioners
To Schedule a Ride: Toll Free 1-866-682-2258
Broward County Paratransit Services 1 N University Drive
Plantation, FL 33324
Phone: (954) 357-8321
Info: Paul Strobis
E-Mail: pstrobis@broward.org
Website: www.broward.org

THIS INFORMATION WAS UPDATED IN MARCH 2017
by the University of Florida to improve the health of persons with mobility limitations and intellectual disabilities. For more information, please visit: www.fodh.phhp.ufl.edu
Medicaid Subcontracted Transportation Provider (STP)
TMS of Brevard, Inc.
To Schedule a Ride: (866) 867-0729
13825 ICOT Blvd., Suite 613
Clearwater, FL 33760
Info: Diane Kroepsch, Manager
Phone: (866)790-8859
E-Mail: Diane.Kroepsch@tmsmg.com
Website: www.tmsmanagementgroup.com

Bus Service
Broward County Transit
Customer Service at 954-357-8400
Paratransit Services Info: 1-866-682-2258
TTY: 954-357-8302
Website: www.broward.org/BCT
Also visit: http://www.broward.org/BCT/Riders/Pages/Paratransit.aspx

Charlotte

Charlotte County Transit Department
To Schedule a Ride: (941) 575-4000
1800 Murdock Circle
Port Charlotte, FL 33948
Phone: (941) 743-1248
Info: Gordon Burger
E-Mail: gordon.burger@charlottecountyfl.gov

Collier

Collier Area Transit
3299 East Tamiami Trail, Suite 103
Naples, FL 34112

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Phone: (239) 252-5841
Info: Michelle Arnold
E-Mail: MichelleArnold@colliergov.net
Website: www.colliergov.net

Bus Service
Collier Area Transit (CAT)
Info: (239) 252-7777
Collier Area Paratransit Program
Phone: (239) 252-(PARA) 7272

Glades and Hendry

Good Wheels, Inc.
To Schedule a Ride: (239) 768-2900
10075 Bavaria Road, SE
Ft. Myers, FL 33913
Phone: (239) 768-2900
Info: Alan Mandel
E-Mail: amandel@goodwheels.org

Lee

Good Wheels, Inc.
To Schedule a Ride: (239) 768-2900
10075 Bavaria Road, SE
Ft. Myers, FL 33913
Phone: (239) 768-2900
Info: Alan Mandel
E-Mail: amandel@goodwheels.org

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Bus Service
Lee County Transit - LeeTran
3401 Metro Parkway
Fort Myers, FL 33901
Phone: (239) LEE-TRAN, (239) 533-8726
ADA Info: LeeTran Passport Office, 239-533-0300
Email: rideleetran@leegov.com
Website: www.rideleetran.com/
Also Visit: www.rideleetran.com/eligibility.htm

Martin

Medical Transportation Management (MTM)
789 South Federal Highway, Suite # 201
Stuart, FL 34994
Phone: (772) 266-4971
Info: Lisa Sanders
E-Mail: lusanders@mtm-inc.net

Bus Service
Treasure Coast Connector
Info: (772) 464-8878
Website: http://www.treasurecoastconnector.com/

Miami-Dade

Miami-Dade Transit Authority
701 NW 1st Court, Suite 1300
Miami, FL 33136
Phone: (786) 469-5000
Info: Ed Carson
E-Mail: ecarson@miamidade.gov
Website: www.miamidade.gov

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Bus & Train Service
Miami-Dade Transit Authority
Phone: (305) 891-3131
TTY: (305) 499-8971
Website: [www.miamidade.gov](http://www.miamidade.gov)
Also visit: [http://www.miamidade.gov/transit/accessibility.asp](http://www.miamidade.gov/transit/accessibility.asp)

Monroe

Guidance/Care Center, Inc.
3000 41st Street Ocean
Marathon, FL 33050
Phone: (305) 434-7660 Ext. 31221
Info: Maureen Kempa
E-Mail: maureen.kempa@westcare.com
Website: [www.guidancecarecenter.org](http://www.guidancecarecenter.org)

Palm Beach

Palm Tran Connection
3201 Electronics Way
West Palm Beach, FL 3407-4618
Phone: (561) 649-9848
Info: Chad Hockman
E-Mail: CHockman@pbegov.org
Website: [www.co.palm-beach.fl.us](http://www.co.palm-beach.fl.us)

Bus Service
Palm Tran
ADA Accommodations: (877) 930 4287
Website: [http://discover.pbegov.org/palmtran/Pages/default.aspx](http://discover.pbegov.org/palmtran/Pages/default.aspx)

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ADDITIONAL RESOURCES

Florida Commission for the Transportation Disadvantaged (CTD)
http://www.dot.state.fl.us/ctd/contacts/ctcsbymap.htm
CTD Helpline Program, please call (800) 983-2435 or email John Irvine at John.Irvine@dot.state.fl.us

Alternative Transportation Choices
Florida Senior Safety Resource Center
http://www.fssrc.phhp.ufl.edu/

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